

# The apprenticeship service

- from an employers perspective

# Alan Barker Service Engagement Manager 24th May 2018

# What is the apprenticeship levy and who pays it?

Started on 6 April 2017, at a rate of 0.5% of pay bill, paid through PAYE

Applies to all **UK employers** in all sectors

£15,000 allowance is **not a cash payment** 

Only 1.3% of employers will pay the levy

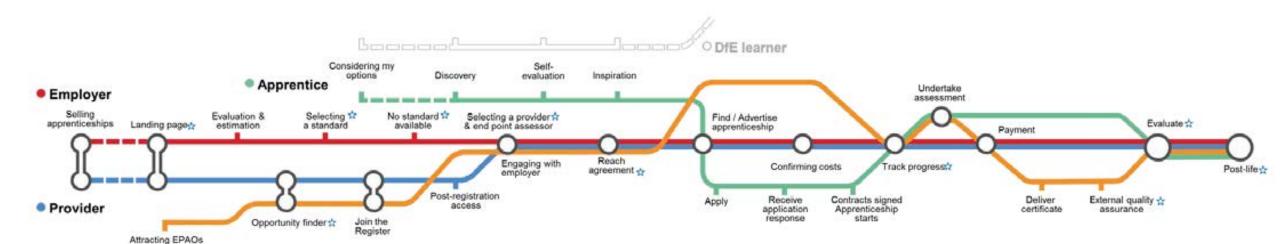
The levy is set at 0.5% of an employer's pay bill. It is only paid on any pay bill in excess of

£3m

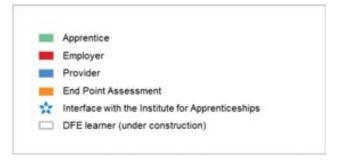
Employers have an allowance of £15,000 to offset against their levy payment



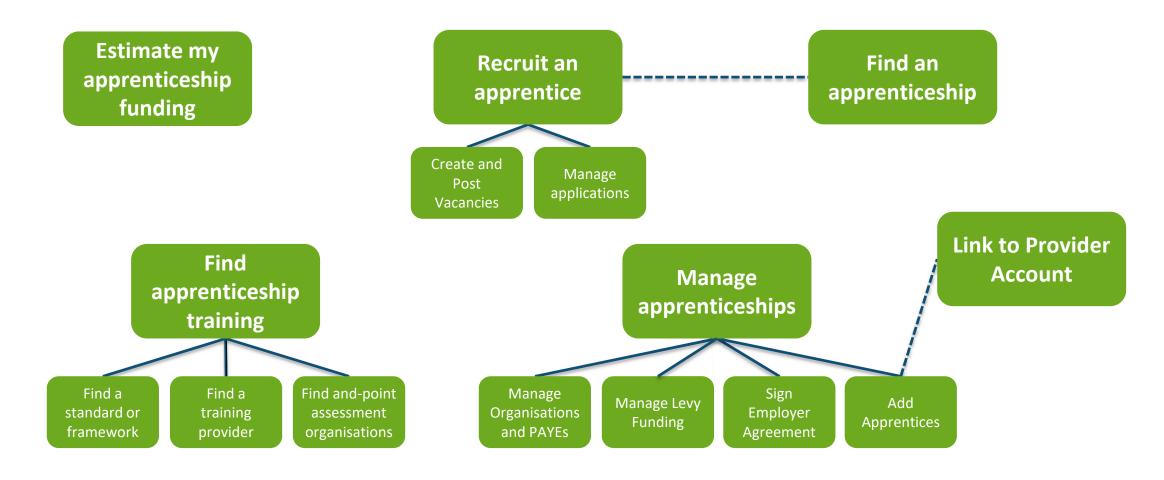
# Developing the apprenticeship service: Vision 2020



End-point assessment organisation



# What is the apprenticeship service?



# Estimate my apprenticeship funding

Skills Funding Agency

**Estimate my Apprenticeship Funding** 

# Estimate my apprenticeship funding

Use this tool to estimate if your organisation will pay the apprenticeship levy, how much your organisation will have available to spend on apprenticeships and how much the government will contribute towards the cost of training.

You'll need to know your organisation's annual UK payroll.

► What is my payroll?



It would also help if you know:

### Skills Funding Agency

#### **Estimate my Apprenticeship Funding**

Co-investment

#### Your monthly funding breakdown

			00-11		
Date	Levy credit	Cost of training	Your share (10%)	Government share (90%)	Balance
May 2017	£3,208	*	2	-	£3,208
June 2017	£3,208	8			£6,416
July 2017	£3,208	*	9		E9,624
August 2017	£3,208	£6,000	- 4	-	£6,832
September 2017	£3,208	£6,000	- 1		£4,040
October 2017	E3,208	£6,000		*	£1,248
November 2017	£3,208	£6,000	£154	£1,390	£0
December 2017	£3,208	£6,000	£279	£2,513	£0
January 2018	£3,200	66,000	£279	£2,513	60
February 2018	€3,208	66,000	£279	£2,513	60
March 2018	£3,208	66,000	E279	£2,513	60
April 2018	£3,208	66,000	£270	£2,513	60

Add another 12 months

# Find apprenticeship training

### Find apprenticeship training

BETA This is a new service - your feedback will help us to improve it.

### **DEMO PROVIDER**

Trading names: Demo Training Provider. Demo Adult

Community Provider

UKPRN: 10009876

Only levy paying employers can work with this provider

#### About this Provider

Demo Training Provider is the provider of choice for adult community learning and skills, helping adults to return to learning and discover the range of opportunities available to learn new skills, expand their abilities and transform lives. Whether you wish to recruit a young person, upskill employees or work with us to enhance your recruitment, Demo Training Provider has the solution for you.

#### 2 Apprenticeships offered

Apprenticeship	Type	Level		
Adult care worker	Standard	2	Details	
Early Years Educator	Framework	3	Details	
Early Years Educator	Framework	3	Details	

#### Contact details

#### Website:

**DEMO PROVIDER website** 

B

Phone number: 01234 567890

#### Email:

info@demo.ac.uk

#### Employer satisfaction:

no data available

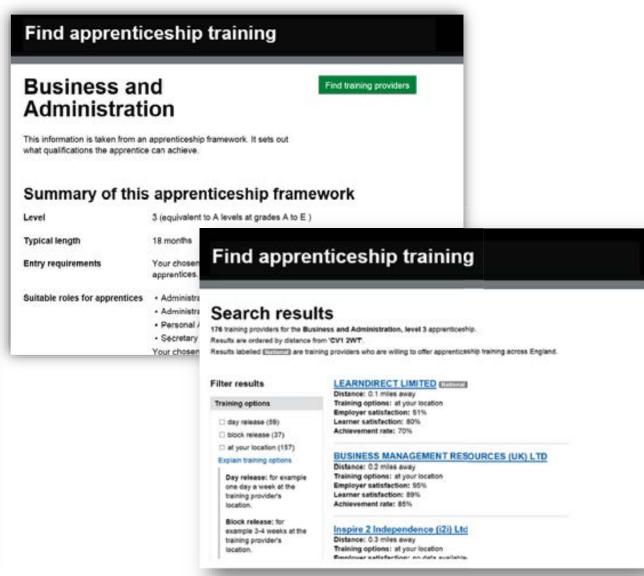
#### Learner satisfaction:

97%

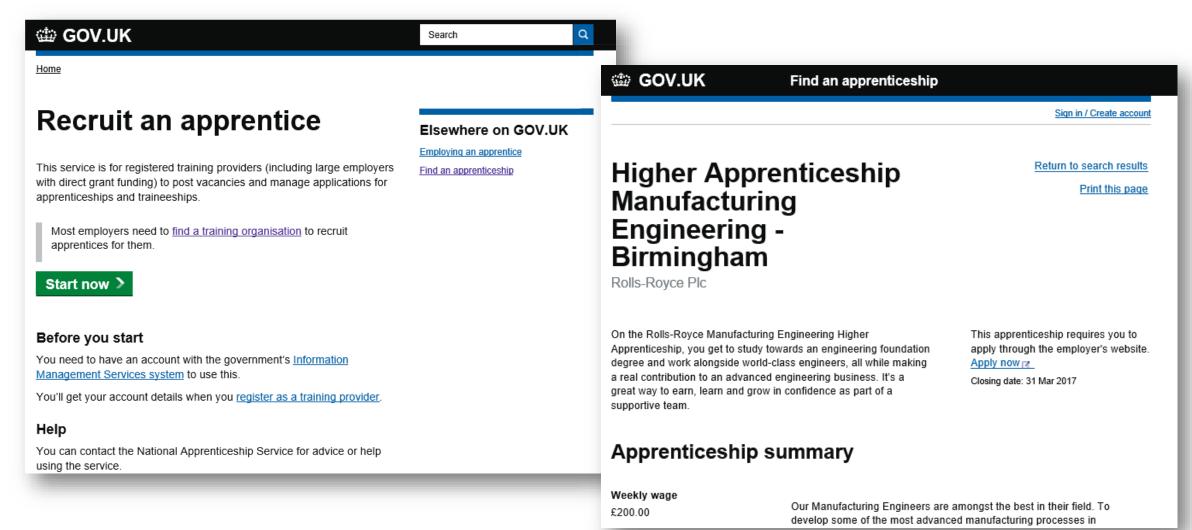
Source: Skills Funding Agency FE Choices

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# Recruit an apprentice and Find an apprenticeship





# Manage apprenticeships

- account set up and enabling payments to be made

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# What you'll need

To set up an account you'll need:

- · at least one PAYE scheme
- the Government Gateway login details for your PAYE scheme(s) ask your payroll department if you don't have access to this information

Can't find your Government Gateway details?

### Do you have everything you need?



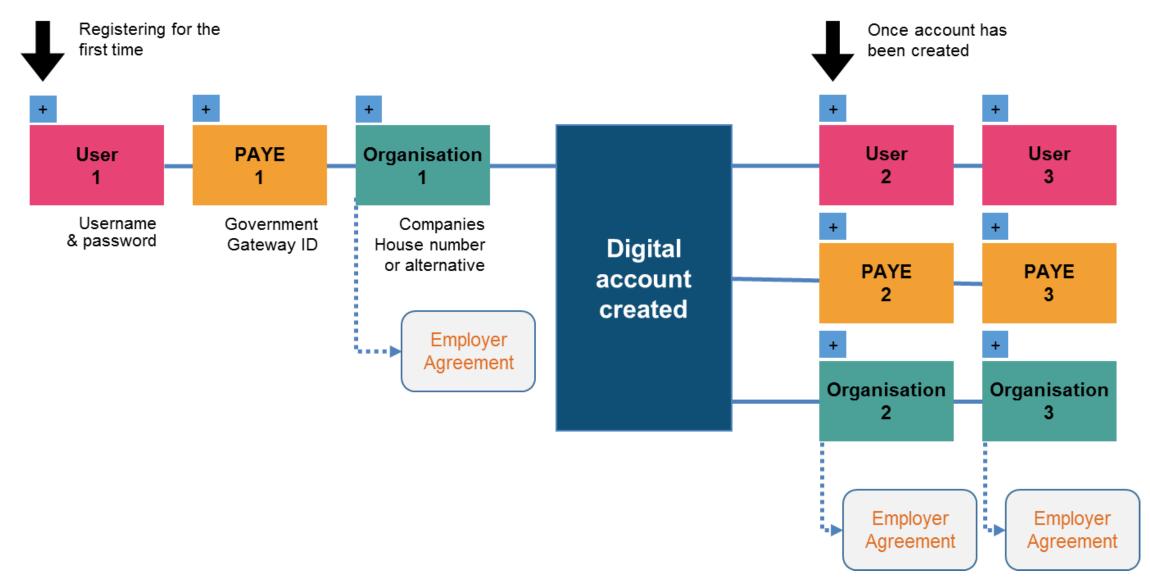
Yes, I have everything I need



No, I don't have everything I need

Continue

# Structuring an account





## Manage apprenticeships

Your employer account

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Finance

**Apprentices** 

Your team

Your organisations and agreements

PAYE schemes

# ESFA Demo

Account ID: XJ7WRJ

### Your team

Control what your team can do and invite new team members.

## Your organisations and agreements

Add your organisations that will make contracts with training providers.

## **Apprentices**

Add apprentices, update details of existing apprentices and authorise payments to training providers.

### **Finance**

View your financial transactions.

### PAYE schemes

Add or remove PAYE schemes.

## Find apprenticeship training d

Search for apprenticeships and see details of approved providers who can deliver the training.

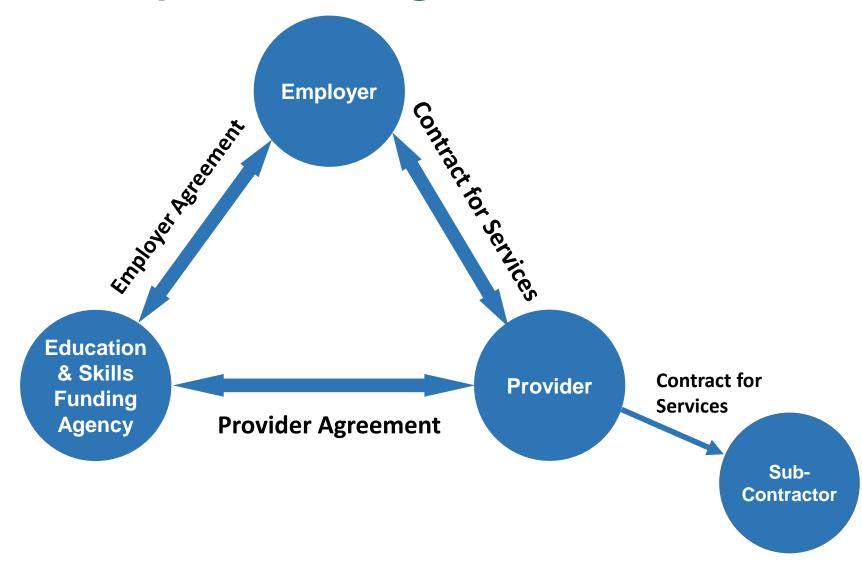
#### Tasks

You do not have any tasks



# Agreements

# **Apprenticeship Contracting Framework**





## Manage apprenticeships

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**Apprentices** 

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## **ESFA Demo**

Account ID: XJ7WRJ

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## Manage apprenticeships

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Home > Your organisations and agreements

# Your organisations and agreements

Add new organisation

Add each organisation that will make an agreement with a training provider for apprenticeship training.

add.

Organisation	Agreement	Spending status	
ESFA Demo	Agreement not signed	Spending disabled	Sign agreement
	SFA agreement needs to be signed		



# **Adding apprentices**



## **Apprentices**

#### Add an apprentice

Add apprentices to a new cohort or ask your training provider to add them.

#### Manage your apprentices

View approved apprentices, update details of existing apprentices or stop and pause payments to training providers.

View and change the order in which your providers are paid from your available funds.

#### Report public sector apprenticeship target

Submit data on your progress towards the public sector apprenticeship target

#### Your cohorts

Review, edit, approve and add more apprentices to cohorts you've already started.

#### Set payment order

#### Manage apprenticeships Your employer account Help ► Settings Sign out Your organisations and agreements

PAYE schemes

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## Add an apprentice

Apprentices

Add details of one or more apprentices to your account, and authorise payments to their training provider.

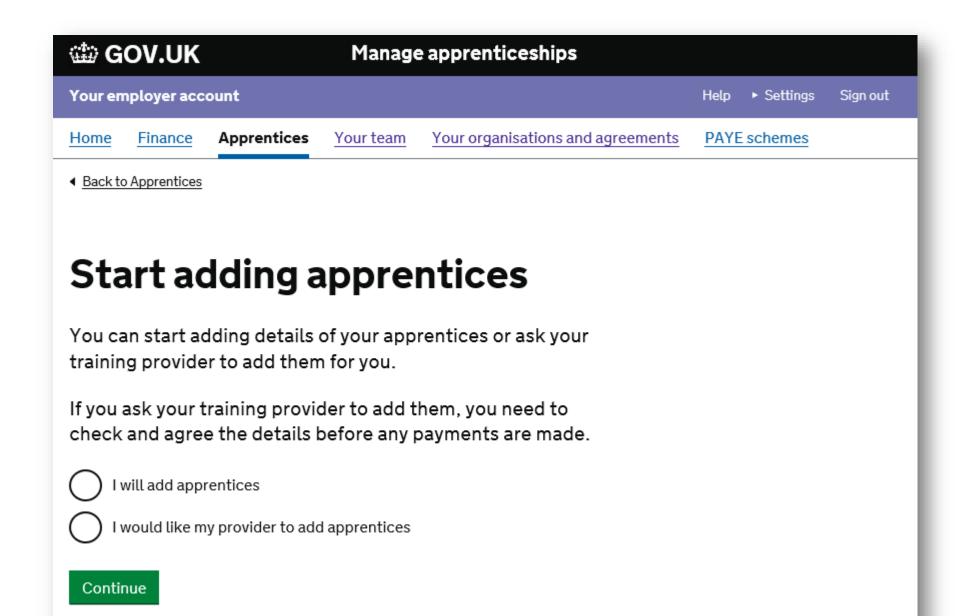
Your team

#### Before you start

You must:

- · know the names of your apprentices
- know your training provider's UK Provider Reference Number (UKPRN) your training provider can tell you this
- make sure the organisation that's named on the contract you have with your training provider is in your account - view organisations in this account
- · make sure the PAYE scheme that each apprentice is paid through is in your account - view PAYE schemes in this account

Start now



# Add apprentice details

You must add the apprentice's first and last names - fill in as many other fields as you can. You'll be able to return later to make changes or add more information.

You'll only be able to authorise payments for this apprentice once all the fields have been completed - either by yourself or your training provider.

First n	ame			
Last na	ame			
D-4	e L'all			
Date o	mple, 08	12 2001		
Day	Month			

Annualization training account	
Apprenticeship training course Start typing in the name of the course of	r choose an option from the list
Please select	•
For example, 09 2017	
Planned training start date For example, 09 2017 Month Year	
For example, 09 2017	ding VAT)

### Reference (optional)

Add a reference, such as employee number or location - this won't be seen by the training provider

20 characters remaining

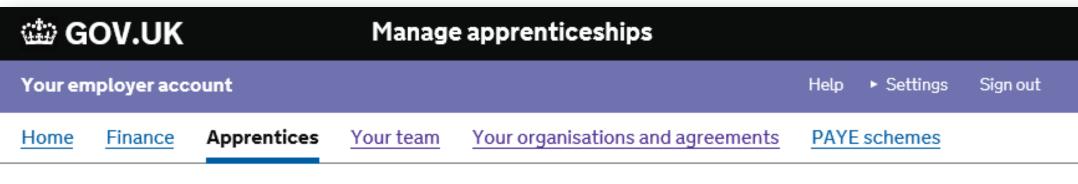
### **End-point assessments**

If you've chosen an apprenticeship standard, we'll ask you to confirm the <u>apprentice assessment organisation</u> for this apprentice. We'll do this before the end of the apprenticeship.

Apprenticeship frameworks have different assessment arrangements and don't need end-point assessments.

Add

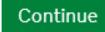
Cancel



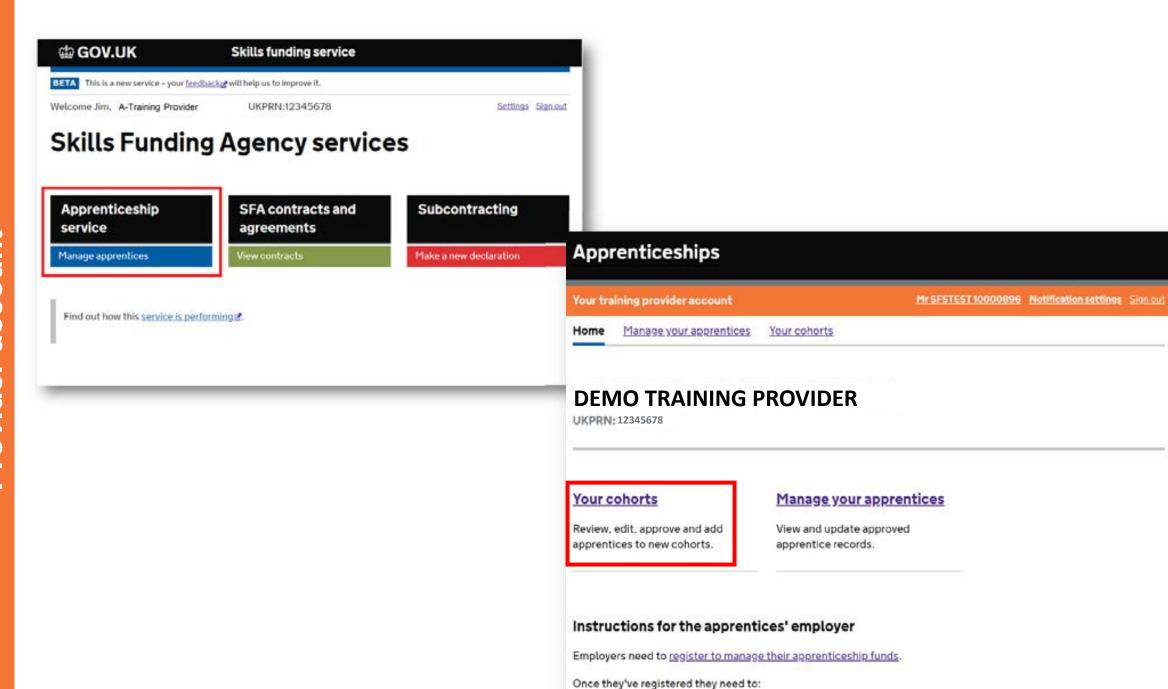
◆ Back to Apprentices

# **Choose an option**

$\bigcirc$	Approve and send to training provider
$\bigcirc$	Send to training provider to review or add details
$\bigcirc$	Save but don't send to training provider



Cancel



# Review your cohort

2

**Apprentices** 

2

Incomplete records

£47,000

Total cost

Employer: Demonstrate One Ltd

Cohort reference: MGXPYV

Status: New request

Message:

Please approve

Continue to approval

Add an apprentice

### 1x Aerospace engineer, Level: 6 (Standard)

Training code: 37

Name	Unique learner number	Date of birth	Training dates	Cost	
John Smith	2	1 Jan 2000	May 2018 to Jan 2022	£27,000	<u>Edit</u>



Home > Apprentices

# **Apprentices**

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#### **Your cohorts**

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#### **Manage your apprentices**

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#### **Set payment order**

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### Report public sector apprenticeship target

Submit data on your progress towards the public sector apprenticeship target

## Manage apprenticeships

Your employer account

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**Apprentices** 

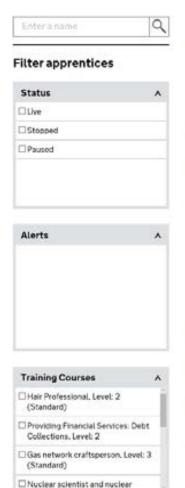
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## Manage your apprentices

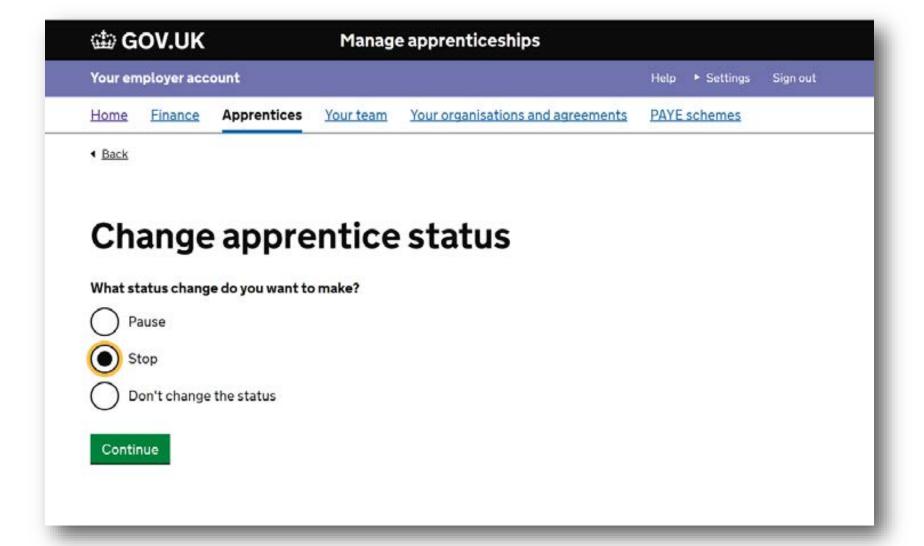


Name	Unique learner number	Date of birth	Status	Alerts
Alan Barker	1122334455	1 Dec 1980	Live	View
April Kennedy	1116512585	6 Jun 2000	Live	View
David Smith	9885463215	4 Oct 1998	Live	View
Denise Smith	9988776655	6 Jul 1997	Live	View
John Doe	1234567891	1 Jan 1999	Stopped	View
John Smith	1234567899	1 Jan 2000	Live	View
John Smith	1234567891	1 Jan 2001	Stopped	View
Julia Brown	7861254423	6 Jun 1920	Paused	View
Nick Wallace	6544236781	1 Feb 2000	Live	View
Nicola Jones	1234597391	3 Oct 1998	Stopped	View
Paul Twine	1987654321	1 Jan 1998	Live	View
Rachael Blair	1224657892	1 Jan 2001	Live	View



# Editing apprentice status

∰ GOV.UK		Manage	apprenticeships				
Your employer acc	ount				Help	► Settings	Sign out
Home Finance	Apprentices	Your team	Your organisations and	agreements	PAYE	schemes	
◆ Back to manage you	apprentices						
John Sr	nith						
Status		Live	<u>Edit status</u>				
Overview							
Training provider		A-Trair	ning Provider				
Cohort reference		YVRJP\	1				
Apprentice			Es	dit			
Name		John Sr	nith				
Unique learner num	ber	123456	7899				
Date of birth		1 Jan 20	000				
Apprenticeship trai	ning course	Aerospa (Standa	ace engineer, Level: 6				





# **ILR mismatch: Price**

## **Apprenticeships**

Your training provider account

Miss Vanessa Clyne Notification settings Sign out

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Your cohorts

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# Change apprentice details

A request will be sent to RED AND WHITE HOLDINGS PLC to approve the following changes in the apprenticeship service.

	Period	Apprenticeship service	ILR submission
Total cost of	1 Jul	£2,000	£3,000
training	2017		

## Do you want to request these changes?

Yes, request this change

No, leave for now

Finish

## Manage apprenticeships

Your employer account Help ► Settings Sign out

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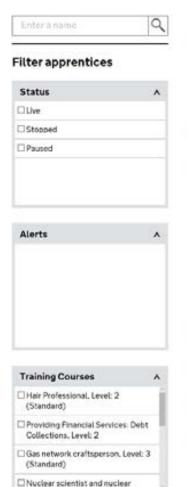
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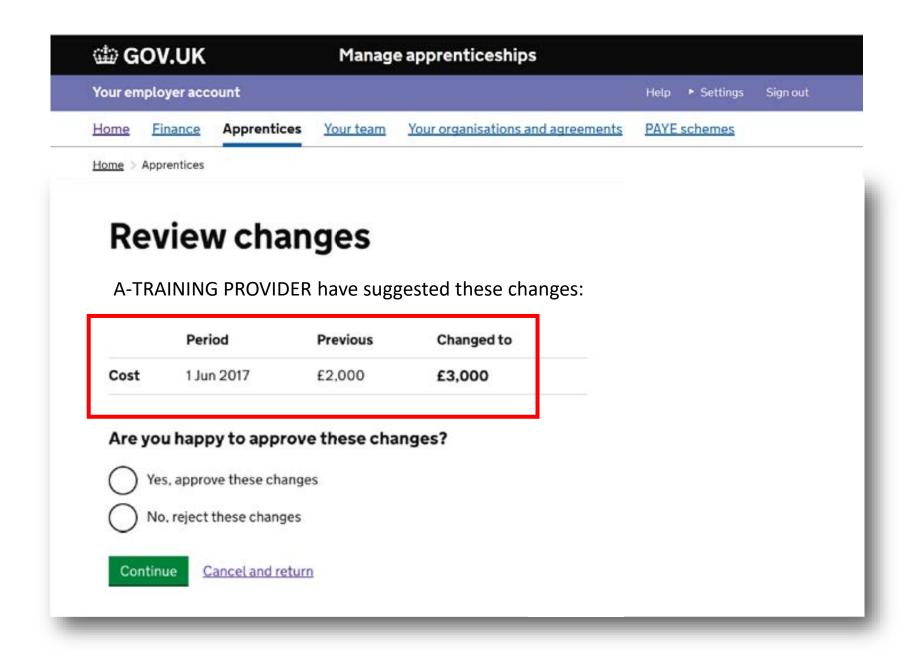
PAYE schemes

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## Manage your apprentices



Name	Unique learner number	Date of birth	Status	Alerts
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David Smith	9885463215	4 Oct 1998	Live	View
Denise Smith	9988776655	6 Jul 1997	Live	View
John Doe	1234567891	1 Jan 1999	Stopped	<u>View</u>
John Smith	1234567899	1 Jan 2000	Live	Changes for review
John Smith	1234567891	1 Jan 2001	Stopped	View
Julia Brown	7861254423	6 Jun 1920	Paused	<u>View</u>
Nick Wallace	6544236781	1 Feb 2000	Live	<u>View</u>
Nicola Jones	1234597391	3 Oct 1998	Stopped	View
Paul Twine	1987654321	1 Jan 1998	Live	<u>View</u>
Rachael Blair	1224657892	1 Jan 2001	Live	View



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Back to manage your apprentices



# **John Smith**

Status	Live	<b>Edit status</b>	

#### Overview

Training provider	A-Training Provider
Cohort reference	VXJP7V

Apprentice	Edi
Name	A 8
Date of birth	8 Aug 2000
Apprenticeship training course	The Power Sector: Wind Turbine Installation and Commissioning, Level: 3
Training start date	1 Jun 2017
Training end date	1 May 2019
Total cost of training	£3,000
Reference	



# **Setting the Payment Order**



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# **Apprentices**

## Add an apprentice

Add apprentices to a new cohort or ask your training provider to add them.

## Your cohorts

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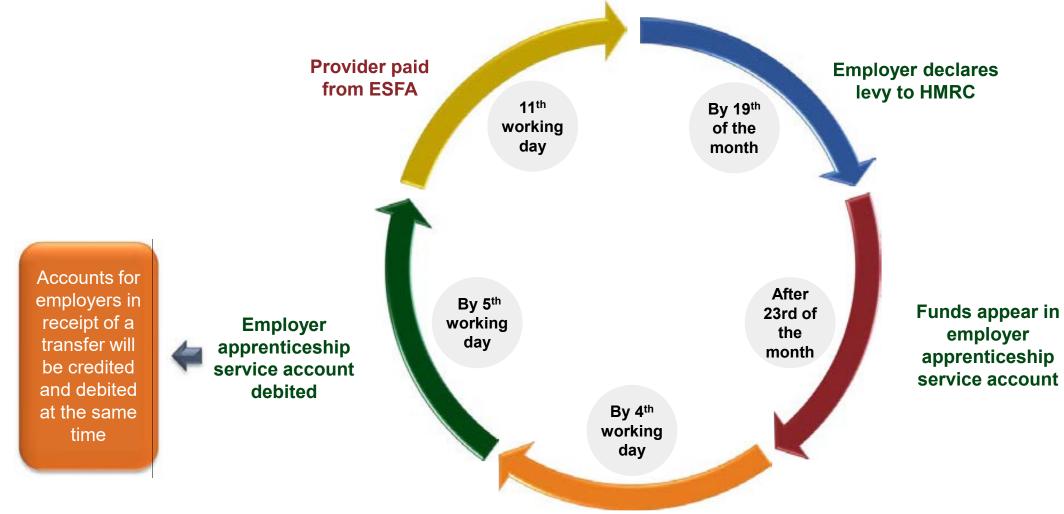
### Manage your apprentices

View approved apprentices, update details of existing apprentices or stop and pause payments to training providers.

## Set payment order

View and change the order in which your providers are paid from your available funds.

# Employer and provider payment cycle



Employer approves all apprentices in apprenticeship service account

**Provider submits ILR return** 



# **Levy Transfers**

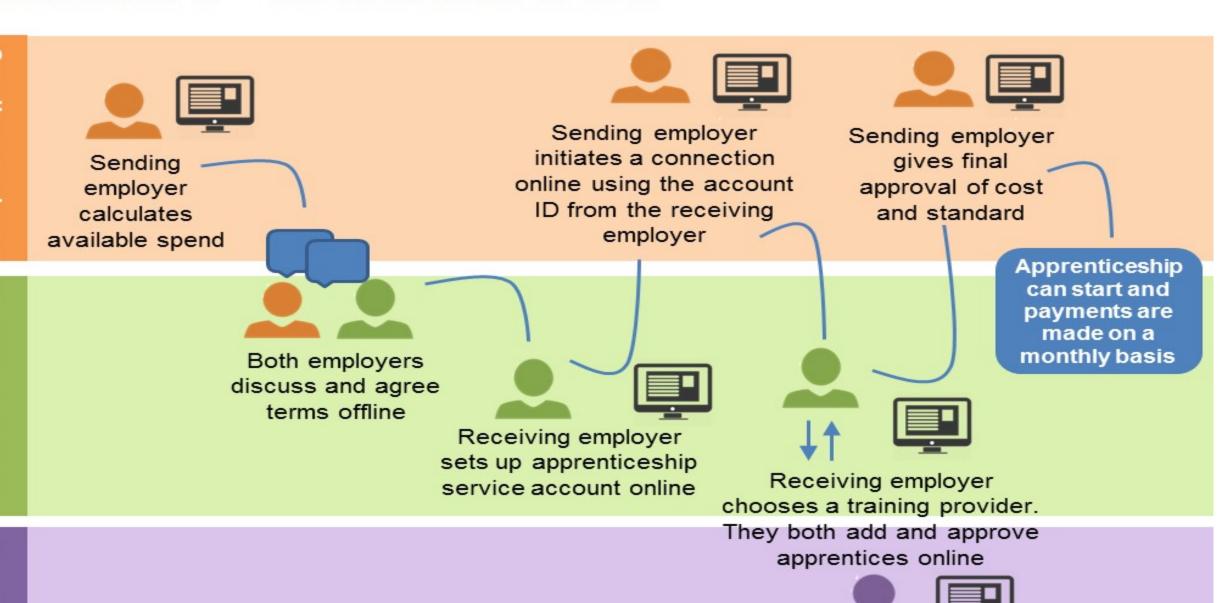
# **Transfers policy**

- ✓ From April 2018
- ✓ Maximum of 10% of annual funds
- ✓ Paid monthly for the duration of the apprenticeship
- ✓ Transfers funds to 1 employer, both employers need AS account
- ✓ Only be used for apprenticeship standards

# **Transfers policy**

- × Employers cannot be a sender and receiver of transferred funds
- x Levy-paying training provider cannot transfer funds to an employer and deliver the training
- ✓ If the apprenticeship stops, the transferred payments will stop
  as well
- ✓ Understand the funding rules

# Transfers - how it will work



# Transfers myth busting

- A transfer can only be used to pay for another employer's apprenticeships.
- It will be an exact and agreed amount
- You cannot transfer 10% as a lump sum or a gift
- You can make a transfer to any other employer
- Initially employers can only make a transfer to one other employer



# Future service developments

# Apprenticeship Service Roadmap

## Up to Apr 18

- Tasks in-service alerts for employers
  - Changes can be made to apprentices until successful data match
- Apprentice search
- Improved content and support pages for employers and providers
- Employers can download transactions
- Public sector reporting within the account
- Funding projection tool for employers version 1 currently being piloted

## Apr - Jun 18

- Transfers estimating tool to support ( planning of transfers
- Employers can see their **transfer balance** in their account
- 🌠 Employers can **transfer funds**
- Search for a **provider by name** on Find apprenticeship training
  - **Start and end date** reflected from the ILR in the employer's account
  - **Update organisation details**
  - Employers can see the **end-point assessment organisation** for each apprentice
  - End-point assessment organisations can record the **outcome of the assessment** on the service
  - Improved **visibility** of apprentice and **payments information** for support team
- Employers will be able to see when funds are due to expire
- Improved reporting for providers

## Jul - Sept 18

- Testing begins for employers who don't pay the levy
- Enhanced content and guidance for employers and providers
- **Enhanced forecasting** including modelling
- Employer and apprentice feedback on provider MVS introduced on Find apprenticeship training
- **Incentive payments** shown in employers' accounts
- Display of **refund** transactions
- Improvements to make **data matching** easier for employers and providers
- A more streamlined process for employers and providers to **enter apprentice details**
- Develop **API hub** to allow 3<sup>rd</sup> parties to integrate vacancy search and posting

## Oct 18 - Mar 19 Apr 19 onwards

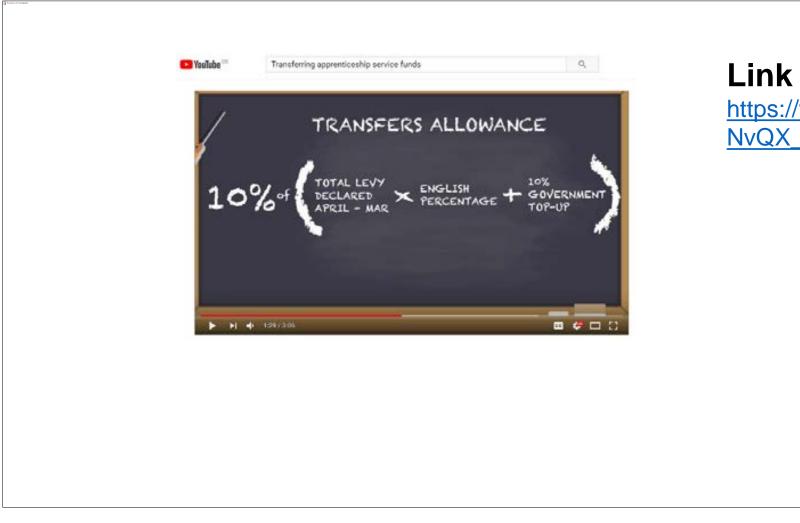
- Employers can post and manage vacancies
- Improvements to access levels for employers
- Sub accounts for employers
- Improved support service with access to a greater range of help channels

- Employers who don't pay the levy can manage funding through the apprenticeship service
- Improved marketing and dynamic content for employers, providers, apprentices and end-point assessment organisations
- Payments made to end-point assessment organisations through the apprenticeship service

# Guidance and support



# **ESFAGOVUK YouTube Channel**



## **Link to Videos:**

https://www.youtube.com/playlist?list=PLM NvQX\_alOux3SdHgg3lw8D8dPrVHbMY7

## **Further Information**

- Helpdesk telephone: 0370 267 0001
- Email: SDE.servicedesk@education.gov.uk
- FE Connect: a provider forum for peer support
- ESFAGOV YouTube

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